



About Our Insurance Services

Shore Porters Society
1 Baltic Place
Aberdeen
AB11 5EW

1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you

2. Whose Products do we offer ?

- We only offer products from Amlin Transit for Marine Cargo Insurance

3. Which service will we provide you with ?

- You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

4. What will you have to pay us for our services ?

- No Fee

You will receive a quotation which will tell you about any other fees relating to any particular insurance company

5. Who regulates us ?

The Shore Porters Society, 1 Baltic Place, Aberdeen, AB11 5EW is authorised and regulated by the Financial Services Authority. Our FSA Register Number is: 311858

Our permitted business is arranging and administering general insurance contracts

You can check this in the FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

..... **in writing** The Shore Porters Society, 1 Baltic Place, Aberdeen, AB11 5EW

..... **by phone** Telephone (01224) 569569

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS) ?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS.